

Agency: Central Iowa RSVP (Retired & Senior Volunteer Program)

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Liaisons: Dave Morris & Lisa McCoy

Need for Program:

RSVP provides individuals 55 and older the opportunity to apply their interests and skills to meet community needs by supporting a number of Story County agencies by providing capable volunteers to assist them in carrying out their missions. RSVP volunteers are placed in public non-profit and health care agencies. RSVP also has a Volunteer Driver Transportation Program that provides older adults with safe and reliable transportation to and from medical appointments and other essential services and Volunteer Management for Emergencies.

Program Strengths:

Active since 1973, RSVP has developed partnerships with over 75 central Iowa organizations and agencies to provide them with skilled and committed volunteers. In 2015-2016 RSVP had a total of 1,027 volunteers with 51,439 hours served. The Executive Director, Kalen Peterson has been with RSVP for 27 years and served as Director for 25 years. So many positive aspects of this agency that benefits volunteers age 55 and over by enhancing their quality of life and offering opportunities to stay active and engaged in community.

Program Weakness:

The agency receives federal grants and is unable to solicit donations from clients who utilize the transportation program. The agency is currently working on alternative ways to raise funds for this service. As well as funding the scheduling of the transportation program is very time consuming for the Agency. RSVP would like to continue to embrace social networking to attract retirees through use of Facebook and website.

Financial Outlook:

RSVP is financially stable but is dependent on ASSET funding as well as federal and state funding. Fundraising and grant writing is also an important to the agency.

Internal Management Practices:

The Director and Office Coordinator are located in Story City with office space in the Senior Citizens Center. Very little turnover although in 2016, RSVP Volunteer Betty Boccella, who had been on staff for 14 years retired. The Board of Directors is Story County Senior Citizens and there is a very active Advisory Council that assists in developing and carrying out the goals of the program. A comprehensive database helps process volunteer information.

In addition:

In 2016, Central Iowa RSVP (CIRSVP) became successfully certified as a Service Enterprise by Points of Light, the largest organization in the world dedicated to volunteer service. With this certification, CIRSVP joins a prestigious group of nonprofits committed to effectively delivering on their missions by strategically engaging volunteer time and talent.