

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: ChildServe

Program Name: Infant and Child Childcares

Brief Description of Program:

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:**

ChildServe uses ASSET to bridge the financial gap for families, who are unable to qualify for DHS Childcare Assistance and are unable to pay for the tuition privately. These services allow these families to continue working or seeking their education, where they would not be able to otherwise. ChildServe provides a safe, nurturing environment for infants and children. We provide specialized childcare services for children who may have specialized cares.

- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:**

We measure the effectiveness of the programs in two ways: Creative Curriculum Gold Assessments and Family Satisfaction surveys. The Creative Curriculum Assessments are compiled quarterly, but the children are assessed via on-going monthly assessments. The families are surveyed quarterly on their satisfaction and their opinion on the benefits to their children.

- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):**

We completed our Quarterly satisfaction surveys in September. And we have were able to complete the Creative Curriculum assessments.

- 4. Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:**

All of the Creative Curriculum assessments showed continued growth in the children at the center. Overall, growth rates are down slightly, but 100% of children showed some growth towards Kindergarten readiness. Family Satisfaction surveys showed a marked drop in satisfaction this year. Dropping from 96% child satisfaction to 89% child satisfaction; but did see a slight increase in family satisfaction, up to 90% from 89%.

It is believe a large part of this drop comes as a direct relation to COVID, and changes in policies including increased exclusion periods.

5. Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):

The largest barrier this year has been COVID-19. While staffing and child attendance in the flux, ChildServe has been able to make adjustments to continue to provide services more-or-less uninterrupted. The larger consequence has been the number of children receiving ASSET services. We started with six children, which is more than we budgeted for. At the time of writing this report, we only have enough for one more child to enroll.

6. Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):

fgWE started the year with 3 infants and 3 children. We have slowly seen that number reduced. 2 of the infants aged into the child program and several of the children have left. We current have 1 infant and 3 children enrolled using ASSET funding. As previously, mentioned budget monies will only allow of the enrollment of one more child, if funds are to last until July.

7. Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?

We have not yet turned away any families, however, we are expecting to be unable to provide ASSET funding for more than one more child for the remainder of the year.

8. Comments:

Staff Use Only:

Change/ Benefits demonstrated for client/ community?	Yes	No
Quantifiable Outcome Measures?	Yes	No
Outcomes Reported?	Yes	No