

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: The Arc of Story County

Program Name: Advocacy

Brief Description of Program: The Arc advocates for people with intellectual and developmental disabilities. We act to preserve and protect fundamental rights and support legislation that impacts employment, housing, and other civil rights of people with disabilities

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** Individuals with intellectual and developmental disabilities will have skills to successfully be involved and be leaders in the community. Individuals with intellectual and developmental disabilities and their families will participate in learning and educating themselves on current local, state and national issues that affect them.
- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** The Arc uses observational assessments based on attendance at our advocacy events, self-advocates who are on our board of directors; and the support of our programs by both mentors and self-advocates.
- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** The Arc work diligently during the past three years to bring the Inclusive Playground and Miracle Field to Ames. Self-Advocates raised awareness for the need for the park and spoke at many City Council meetings. The Arc has two self-advocates on our board and two of our Special Olympic Athletes are Ambassadors for the State Special Olympics office. We have over 15 members that are part of our “Points for a Purpose” program. Last January, The Arc hosted a Caucus Training for our self-advocates. Forty-five participants learned what it is like to attend a Caucus. The training was featured on the front page of the Des Moines Register and was in Time Magazine on-line edition. This fall, we held our bi-annual Candidate Forum virtually. For the first time, we had candidates for U.S. Congress join us for the forum. Through all of these events, The Arc works to make sure our self-advocates have the tools and resources to be heard in our community.
- 4. Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** Though The Arc is proud of the new programs we have added and the participants we have attending, there is always more that can be done.

5. **Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date)**: Self-Advocacy is only a small aspect of what The Arc does to advocate on behalf of people with disabilities. Self-Advocacy programs are programs best lead by model community advocates. The Arc is not always able to know what its participants are doing outside of our programs that might be influenced by our leadership or encouragement to be involved.
6. **Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date)**: Accounting for the number of clients served or provided is difficult under our Advocacy Program. We do have 95 registered members of The Arc and over 170 self-advocates are registered for our Recreational Program, who also participate in our advocacy programs that are offered. In small or significant ways, all of our members and self-advocates are served under this service option. Whether it be through our “Points with a Purpose” program, Legislative Evening, Pilot Parents, Legislative Forum, Raising Awareness, or our quarterly newsletter that updates our members on important legislative decisions, all of our members benefit from what a small or large group do on behalf of people with intellectual and developmental disabilities in Story County.
7. **Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?** The Arc has not turned away any clients for this program.

8. **Comments:**

Staff Use Only:

Change/ Benefits demonstrated for client/ community?	Yes	No
Quantifiable Outcome Measures?	Yes	No
Outcomes Reported?	Yes	No

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: The Arc of Story County

Program Name: Special Recreation

Brief Description of Program: Active LifeStyles offers social and recreational events for all ages. People involved with Active LifeStyles are making healthy living choices, building relationships with others and having fun. This program oversees and coordinates all Special Olympic activities for Story County athletes including: volleyball, flag football, cheer leading, basketball, bowling, cycling, bocce ball, track and field, soccer, swimming, softball, golf.

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** Due to the COVID-19 Pandemic, our Special Recreational services have ceased to be in-person. We are hopeful that by early Spring, we will be able to meet in-person with our athletes again. We are holding twice weekly Zoom chats with our athletes/participants in two different formats so we can reach as many people as possible. We also held “parking lot” parties earlier this Fall for an ice cream social and Halloween.
- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** The Arc keeps attendance at all of our activities to measure the success of providing quality services as we also work to reduce social isolation. We have not had as many athletes complete the annual fall registration as we normally do. At this time, participants do not want to pay the annual fee if we are not holding in-person activities.
- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** Due to the Pandemic, we do have the participants at our activities as we normally do. We have 15-20 participants at each of our twice weekly Zoom meetings.
- 4. Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** Though we still work diligently to decrease the social isolation for people with disabilities, due to the Pandemic, we are not able to meet our outcomes. We have our Zoom calls, quarterly newsletter, weekly emails and offer outreach to any participants when they request it.
- 5. Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):** The Arc only has connections with those that choose to be involved and does not have contact with people in social isolation who have disabilities.

6. **Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):** We have provided approximately 1,000 units of service in the first five months of this fiscal year.
7. **Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?** We have not turned any clients away from this program.

8. **Comments:**

Staff Use Only:

Change/ Benefits demonstrated for client/ community?	Yes	No
Quantifiable Outcome Measures?	Yes	No
Outcomes Reported?	Yes	No

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: The Arc of Story County

Program Name: Care Coordination

Brief Description of Program: The Arc is often the first call a family makes when moving to the community or having a child with a disability. Service Coordination allows The Arc to assist families with obtaining appropriate services and facilitating relationships with other agencies in the community to best meet the family's needs.

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** During the first six months of this year, The Arc has provided 52 hours of service coordination. The Arc is often the first call a family makes when moving to the area and/or to find information on resources in the community. Providing service coordination also allows for a reduced respite rate, therefore we are able to provide additional respite hours.
- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** We measure the success of the service by the number of hours used and the number of families/participants who we have assisted and referred for further services to other community providers.
- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** The Arc has provided 52 hours of service coordination for the first five months of the year. We better understand what we can use the service for and how we can use coordination to increase the satisfaction of the families who use our services
- 4. Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** The Arc is often the first point of contact for families who are in need services in Story County. We refer and recommend services and agencies in Story County. The Arc provides a valuable service. Families who are new to the community and/or not hooked up with case management services can count on The Arc for information. We rely on the number of contact hours we have billed for to determine our success and the people reached with this service.
- 5. Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):** Connecting with young families and families disconnected from the system challenges all parties interested in providing positive support. This is where it is important to offer the connection to funding available from The Arc.
- 6. Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):** The Arc has served 21 clients under this service to either inform them of services in the community or for potential respite funding.

7. Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when? The Arc has not turned away families from this service.

8. Comments:

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: The Arc of Story County

Program Name: Respite

Brief Description of Program: Respite funding is designed to provide families short-term financial assistance when needed to care for a family member. Limited supplemental funding gives families the opportunity to bring in a qualified caregiver to provide support and assistance in caring for a family member with an intellectual or developmental disability.

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** Children and adults with intellectual disabilities will remain in the family home and do not need to transition to institutional care because of emotional, physical and financial hardship on a family as the primary care provider.
- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** Using our partnership with parents, area respite service providers, and case management, The Arc tracks respite needs. We use our monthly invoices to track the amount used and referral sources to track the need.
- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** Due to the Pandemic we have not accessed funds as we normally do by this time in our fiscal year. However, we have had two additional clients referred who are on the waiting list for waiver services and have significant needs. The funds available will allow us to serve additional families in the coming months.
- 4. Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** We have billed for 151 hours of service through United Way and the City. Due to the Pandemic, we are not using as many respite hours as we normally do during this time period. However, this will allow more funding during the early Spring and Summer months when we usually have exhausted our funds.
- 5. Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):** Connecting with young families and families disconnected from “the system” challenges all parties interested in providing positive support. This is where it is important to offer the connection to funding available from The Arc.
- 6. Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):** The Arc has served four different families through respite funding using the City and United Way funds.
- 7. Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?** To date, we have not turned away any families.

8. Comments: