

MID-YEAR REPORT FOR OUTCOME PROGRESS

Reporting for: July 1 – November 30 of the current year!

Agency Name: ChildServe

Program Name: Childcare Infant, Childcare Children, Respite, SCL Services

Brief Description of Program:

1. **Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** The childcare service allows families to work or go to school and be productive citizens in the Ames Community. ChildServe provides a safe, nurturing learning environment for infants and children aged from 6 weeks to 6 years.

The SCL and Respite programs support children in discovery and learning using activities the individual children enjoy and want to do. Clients are served between the ages of one and twenty-one.

2. **Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** We track adverse events on a monthly basis and record this data on a weekly, monthly and quarterly report. Trends are looked for and we implement changes in practice if anything is noted. Action plans are then developed to address any trends noted. Childcare had 3 injuries that sent a child to the doctor or emergency room visits during these 6 months. Respite and SCL each had 1 critical event in the last 6 months.
3. **Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** ChildServe had 5 injury deemed to be critical events. 3 were within the childcare, 1 in Respite, and 1 in SCL. None of the children involved receive ASSET funding.

Childcare:

1. A child tripped over himself while on the playground. After he continued to limp through the weekend, his parents took him to the child's primary physician. X-rays were done and the injury was diagnosed as a hairline fracture. The child was casted and returned to daycare.
2. While playing in the classroom, a child kicked another child in the mouth. The injury caused bruising and bleeding of the gums. The child's parents took her into the dentist. No major injuries were found.

3. While playing in the classroom, a child tripped and landed on the toy in his hands. The injury was sustained in the mouth, and staff were worried that it may have resulted in loose teeth. After a visit to a dentist, it was determined that the teeth were not loose.

Respite:

1. While on a group outing, a child was using the public restroom at a park. The child locked the door and then stopped responding. When staff checked on the child, the staff found a locked door and no one responding from within. They thought the child had left the restroom and was missing. Child Elopement policies were followed, and the police department was called. The police were able to get the child to respond and the child admitted to deliberately hiding.

SCL:

1. While providing services to a child in their home, the child laid his head down on the dining room table. The staff determined the child was having a seizure and followed seizure procedures and called 911. The child was taken by EMS to the emergency room.
4. **Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** Our outcome is that infants and children demonstrate development within an acceptable range for their age. ChildServe uses the Creative curriculum gold assessment. The children on ASSET scored an average of 86% for children. We are serving 4 infants and 2 children at this time. If delays are spotted, we have therapists on site that can provide a screening and we can discuss our findings with the parents.
5. **Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):** None noted at this time.
6. **Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):** In childcare we are currently serving 101 children and licensed for 116. We will be transitioning several children in January based on their ages. This move will create several additional opens which we intend on filling rather quickly.

We are currently serving 120 clients in Respite and 65 in SCL.
7. **Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?** We have waiting list for 18 infants and 8 children. We have not

turned any away with funding needs. Many of the infants we are waiting on due lack of available positions. We do have some open spots but very minimal and depend on when care is needed and the ages of the children.

There are no children on the waiting list for Respite services or SCL.

8. Comments: