

## MID-YEAR REPORT FOR OUTCOME PROGRESS

***Reporting for: July 1 – November 30 of the current year!***

**Agency Name: ChildServe**

**Program Name: Childcare Infant, Childcare Children, Respite, SCL Services**

Brief Description of Program:

- 1. Program/ Service Outcome (Change/ Benefit to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on program/ service outcome from July 1 to date:** The childcare service allows families to work or go to school and be productive citizens in the Ames Community. ChildServe provides a safe, nurturing learning environment for infants and children aged from 6 weeks to 6 years.

The SCL and Respite programs support children in discovery and learning using activities the individual children enjoy and want to do. Clients are served between the ages of one and twenty-one.

- 2. Measurement Used (How Often, Tools Used) – please refer back to the corresponding ABF 5(O) and provide an update on measurement used from July 1 to date:** We track adverse events on a monthly basis and record this data on a weekly, monthly and quarterly report. Trends are looked for and we implement changes in practice if anything is noted. Action plans are then developed to address any trends noted. Childcare had 1 injury that sent a child to the doctor or emergency room visits during these 6 months. Respite had 8 critical events in the last 6 months.

- 3. Measurement Update (Please provide update on measurement data collected based on the ABF 5(O) from July 1 to date):** ChildServe had 1 injury resulting in a doctor's visit. In this case, a non-asset infant was playing in her classroom. She tripped over a toy and collided headfirst into a shelf. The child displayed concussion like symptoms so EMS was called. She was seen in the Emergency room and was treated for a concussion. After the incident, the organization did a full review on emergency medical procedures.

The Respite critical events were captured in 2 actual events. The first was a car accident where 7 children were present. The van was sitting at a stoplight, when 2 other cars collided in the intersection. One of the vehicles was pushed into the van. 1 staff and 1 child were taken by ambulance to the hospital and treated and released. The other event was a fall. A child fell out of Hoyer lift. She was seen by her physician and assessed having only minor bruising. The staff were

retrained on proper use of a Hoyer lift. The child also received a new Hoyer lift assessment.

4. **Outcomes Achieved (Result to Clients/ Community) – please refer back to the corresponding ABF 5(O) and provide an update on the outcomes achieved from July 1 to date:** Our outcome is that infants and children demonstrate development within an acceptable range for their age. ChildServe uses the Creative curriculum gold assessment. The children on ASSET scored an average of 84% for children. We are serving 2 infants and 2 children at this time. If delays are spotted, we have therapists on site that can provide a screening and we can discuss our findings with the parents.

5. **Barriers Encountered (please refer back to the corresponding ABF 5(O) and provide an update on the barriers encountered from July 1 to date):** None noted at this time.

6. **Clients Served (please refer back to the corresponding ABF 5 Service Statistics and provide an update on number of clients served from July 1 to date):** In childcare we are currently serving 104 children and licensed for 116. We will be transitioning several children in January based on their ages. This move will create several additional opens which we intend on filling rather quickly.

We are currently serving 116 clients in Respite and 65 in SCL.

7. **Have you had to turn any clients away that desire to participate in this program? If so, why? If so, how many? If so, when?** We have waiting list for 23 infants and 6 children. We have not turned any away with funding needs. Many of the infants we are waiting on due lack of available positions. We do have some open spots but very minimal and depend on when care is needed and the ages of the children.

There are 4 children on the waiting list for Respite services and none one the SCL list.

8. **Comments:**

**Staff Use Only:**

Change/ Benefits demonstrated for client/ community?	Yes	No
Quantifiable Outcome Measures?	Yes	No
Outcomes Reported?	Yes	No